Privacy Policy

Effective Date: December 13, 2024

Information Collection and Use

We collect the following information from our customers:

- Name and contact information
- Mobile phone numbers
- Email addresses
- Service-related communication history

> **Important Notice:** Your mobile opt-in information and consent are never shared with anyone for any purpose. This information is strictly excluded from any and all data sharing arrangements.

Information Sharing Policy

> **Zero-Share Commitment:** Brigade Tek does not sell, share, or distribute your personal information to any third parties for marketing or promotional purposes. Your information is used solely for providing our services.

We only share information when:

- Required by law
- Necessary to provide our core services
- Explicitly requested by you

SMS Communications

Message Types and Frequency: Text messages from Brigade Tek (540) 237-3101 will only include:

- Work-related communications
- Scheduling information
- Service updates and confirmations

> **SMS Terms:**
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> - Message frequency varies based on service needs
> - Messages are strictly work-related - we do not send promotional messages
> - Message and data rates may apply
> - Opt-out available at any time by replying 'STOP'

> - Text 'HELP' for assistance

Your Rights and Control

You have the right to:

- Access your personal information
- Request corrections to your data
- Opt out of communications
- Request deletion of your information (subject to legal requirements)

Contact Us

For questions about this privacy policy or our data practices, please contact Brigade Tek at:

Phone: (540) 237-3101

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