Reviewing 2024

It's nearing the end of the year again, so I thought it would be good to write an update while reflecting.

Milestones

FullBay

In February, we switched from using AppSheet to Fullbay for documentation. See announcement. I think it would be interesting to show a brief history of our PM checklists:

- 2021 and prior
  E203- Grottoes Fire
  . A two page document that was not customizable per truck.
- Early 2022
  E62- Wintergreen
  . Used Jotform for a few months. This much improved form was cumbersome, still not customizable. If a device lost internet while filling it out, everything was lost.
- Mid 2022-February 2024
  Waynesboro FD
  . Used appsheet. This was still not customizable per truck, but worked without constant internet, and provided a way not only for PMs, but also to track repair orders. This was a fully custom built application for us. However, while work was tracked in appsheet, time was tracked in quickbooks workforce, and invoices were created after work was completed. Making invoices was a time consuming task, and often days or weeks after work had been completed.
- Current
  Same truck as above
  , but new form.

With fullbay, we can customize a PM per truck, and track usage (mileage, hours, time), to determine when the service is actually needed based on NFPA and OEM specs. Time is tracked right in the application, as well as parts. So whoever is doing the work, is essentially making the invoice as they complete work. This saves lots of admin time. Also, there is a customer portal, so the department can view all work history.

See more here.

From:
https://brigadetek.com/ - **Brigade Tek**

Permanent link:
https://brigadetek.com/bulletins/2024_in_review?rev=1733170051

Last update: **2024/12/02 15:07**