

Reviewing 2024

It's nearing the end of the year again, so I thought it would be good to write an update while reflecting.

Milestones

FullBay

In February, we switched from using AppSheet to Fullbay for documentation. See [announcement](#). I think it would be interesting to show a brief history of our PM checklists:

- 2021 and prior
 - E203- Grottoes Fire
 - . A two page document that was not customizable per truck.
- Early 2022
 - E62- Wintergreen
 - . Used Jotform for a few months. This much improved form was cumbersome, still not customizable. If a device lost internet while filling it out, everything was lost.
- Mid 2022-February 2024
 - Waynesboro FD
 - . Used appsheet. This was still not customizable per truck, but worked without constant internet, and provided a way not only for PMs, but also to track repair orders. This was a fully custom built application for us. However, while work was tracked in appsheet, time was tracked in quickbooks workforce, and invoices were created after work was completed. Making invoices was a time consuming task, and often days or weeks after work had been completed.
- Current

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