About Us

What We Do

Mission

Supporting agencies in maintaining their community's emergency response vehicles that we all count on in time of need.

Supporting Agencies: The emergency response agency is our customer. We work for them and answer directly to them. There can be a large difference in the expected level of repairs performed across multiple departments. Think: If this truck would be coming to my house fire, how would I fix this? If I had to pay 5% of the bill, what could be done more efficiently? Then our duty is to discuss with AHJ and decide on the solution.

Community's emergency vehicles: Taxpayers and donations buy emergency vehicles. Each community with or without knowledge entrusts their 'first due' department in providing them 911 response, including ourselves. Therefore, it is really the community's apparatus and we are really working for ourselves in a small way. Fire apparatus are very expensive. They are built with care in the U.S.A. There is never pressure to keep costs low while troubleshooting a problem. The problem must be fixed, not the symptom. Technical support is readily available. An intense feeling of value creation is felt on completing a repair.

We all count on in time of need: Just like we depend on the military for our nation's freedom, we depend on first responders, both volunteer and career, to respond to 911 calls. Putting aside the plethora of non-emergent calls, when you or I dial 911 it will be for an emergency that is very real to us. At such a time, money couldn't buy the service we are requesting.

This business could not have been created without the many people who have inspired ideas, provided guidance and encouragement, and financial support. I am very thankful for what is and is to come. May we never be successful to the point at which we lose our gratitude, and the willingness to accept new concepts and feedback. Or that we forget those who trusted us with their repairs to begin building experience and a reputation.

Values

We're working on defining our values. Some values, like honesty, we believe must be integral to everyone. Since it's mandatory, it won't take space here. The values we want at Brigade Tek should be ideals that guide us both in good and bad times.

- Meritocracy

Who We Are

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